

DEDHAM TOWN EMPLOYEES FEDERAL CREDIT UNION

Corona Virus Update

At Dedham Town Employees Federal Credit Union, the wellness and health of our staff and members is of the utmost importance. We are **a very small business with limited staffing** and the Credit Union is taking the following steps to mitigate the potential transmission of the virus:

- **EFFECTIVE WEDNESDAY, MARCH 18, 2020, THE CREDIT UNION WILL BE CLOSED TO THE PUBLIC.**
- Our hours of operation will be modified until at least April 7, 2020;
- Staff will be in the office on Wednesday and Friday – 10:00 a.m. – 1:00 p.m. to receive calls, process mail and other necessary processes.
- Requesting a check withdrawal can be done by:
 - phone: 781.326.8068 – leave a message and someone will respond as soon as possible.
 - fax: 781.326.4057
 - Virtual Branch: www.dedhamcu.org

Check will then be mailed to address on file;

- Debit cards are the most effective way to access your account. We will issue members with a debit cards upon request. Surcharge free ATMS are with the ALLPOINT network. Find the ALLPOINT app and place on your phone. It will connect you with closest ATM.
- Think about the next few weeks and/or months..... Perhaps it will be prudent to have extra money on hand.
- During this time the Credit will waive NSF fees up to overdrafts of \$300.00.

These guidelines may change daily. We will do our best to keep you current.

